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CONFIRMATION NO. 4823

SERIAL NUMBER	FILING or 371(c) DATE	CLASS	GROUP ART UNIT	ATTORNEY DOCKET NO.	
10/813,252	03/30/2004	707	2445	063170.6768	
RULE					
APPLICANTS Rutvik Doshi, Framingham, MA; Kartik Shankaranarayanan, Framingham, MA; Saurav Mohapatra, Framingham, MA;					
** CONTINUING DATA ***** This appln claims benefit of 60/460,208 04/04/2003 and claims benefit of 60/460,467 04/04/2003 and claims benefit of 60/460,258 04/04/2003					
** FOREIGN APPLICATIONS *****					
** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 06/19/2004					
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and /MELVIN H Acknowledged POLLACK/ Examiner's Signature	<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY MA	SHEETS DRAWINGS 12	TOTAL CLAIMS 12	INDEPENDENT CLAIMS 3
ADDRESS BAKER BOTTS L.L.P. 2001 ROSS AVENUE SUITE 600 DALLAS, TX 75201-2980 UNITED STATES					
TITLE Method and system for management and configuration of remote agents					
FILING FEE RECEIVED 1120	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		